

M/s AMO Mobility Solutions Pvt Ltd

E-24 E Block, Sector 63, Noida, U.P.: 201301

Job Description

Designation: - Executive / Sr. Executive (Service)

Job Code: - AMO/SSAM/003

Qualification: - B.E. Mech. / Elect. Or Diploma in Mech/Elect

Experience: - Fresher/1-2 yrs of experience.

Job Location: - Noida

No. of Joining: - 01

Responsibilities:-

- Working Knowledge of Two Wheelers Industry (Preferred Electric 2 wheelers)
- Responsible for Handling of Dealers Complain / Execution of Service Plan thus increase the Customer Satisfaction.
- Responsible to provide Service and Technical Support towards our customers.
- Maintaining regular contacts with all dealers and work towards building Customer Relationship by developing long time agreement with dealers at all levels.
- Resolving warranty related issues.
- Demonstrated the quality assurance procedures to customers on factory/Dealership visits.

Requirements:-

- Good in communication (both Hindi & English)
- Good in Ms-Excel.
- Strong command on data analysis.
- Confident.